A resident guide to Refuse & Recycling! Collection
Table of Contents

CONTACT INFORMATION 3
FREQUENTLY ASKED QUESTIONS 4
WHEN IS MY PICKUP DATE? 7
WHERE SHOULD I PUT MY CARTS? 8
GARBAGE 9
RECYCLING 10
YARD WASTE 11
Contact Information

Rizzo Services
1 (888) US RIZZO or 1 (888) 877-4996
1 (586) 772 8900
Fax: 1 (586) 795-3271
620 Elmridge Drive
Sterling Heights, MI 48313
CustomerService@RizzoServices.com
www.RizzoServices.com
8 a.m.-5 p.m. Monday-Friday

City of Eastpointe Department of Public Works
1 (586) 445-5040
17800 Ten Mile Road
Eastpointe, MI 48021
www.CityOfEastpointe.net
Hours: 7:00 a.m. – 3:30 p.m. Monday through Friday

Macomb County Service Center (Hazardous Waste Info.)
1 (586) 466-7923, Ext. 5
Central Health Service Center
43525 Elizabeth Road
Mount Clemens, MI 48043
http://www.macombgov.org/publichealth/index.htm
Frequently Asked Questions

- **After July 2, 2014, is use of the new carts mandatory?**
  - Yes. City Council has given residents a generous amount of time to transition into the mandatory use of the system.

- **How do I receive my carts?**
  - You can receive your 96 gallon garbage cart and/or 64 gallon recycle cart from Rizzo Services, if you have not already received them.
  - All homes should receive a garbage cart, you can request a recycle cart by calling (586) 772-8900.

- **What should I do if I need a new cart, or an additional cart?**
  - If a cart is lost, the owner, agent, lessee, tenant and/or occupant may be responsible for buying a new one. The cost of an additional cart is $75 for a garbage cart and $65 for a recycle cart.
  - If a cart is stolen, please contact Rizzo Services and discuss the situation with them.

- **Are smaller containers available?**
  - Yes. A limited number of green 64-gallon carts are available for residents who prefer a small cart for refuse. Call the City of Eastpointe for more details.

- **What should I do with my old garbage cans and recycling cart?**
  - Use them for additional yard waste containers or use them for other storage. If you want them to be picked up as trash, put a sign on them saying “Garbage – Please Take Can”.

- **Can I request assistance for pick up if I am disabled, a senior citizen or disabled veteran?**
  - In order to qualify for door-side assistance, residents must meet the following criteria: A resident must be 65 or older, live alone and be certified that they are disabled, either with a handicap sticker from the state or letter from their family doctor.

- **When will yard waste be collected and how do I place it at the curb?**
  - Yard waste is collected from approximately April 1 to December 7. For exact dates, please check the City of Eastpointe website.
  - Use maximum 30 gallon lawn bags or 35 gallon garbage cans, and mark “YARD WASTE” or “COMPOST”. Weight limit is 60 lbs.

- **When is my collection day delayed due to holidays?**
  - Pick up is delayed one day, only if the recognized holiday is on or before your scheduled day during that week (Monday through Friday).
  - For example, if New Year’s Day is a Monday, and that is your scheduled day, your new day is Tuesday for that week. In the same example, if your scheduled day is Friday, then your new day is Saturday.

- **Can garbage collection be delayed due to any other reasons?**
  - Yes, it may be delayed due to inclement weather.
- **When should I place my carts to be emptied?**
  - Place your carts by 7am on your collection date, but no earlier than 4pm the previous day.

- **Can I put my address on the carts?**
  - Yes. The carts were coded by Rizzo to each house before delivery but you can still paint your address on the carts as they stay with the home.

- **Where should I store my carts?**
  - Carts should be stored on your property behind or beyond the front of the building line of the main structure of your property where they shall not interfere with the healthful enjoyment of adjoining property.
  - Rizzo tries to have refuse/recycling picked up between 4 p.m. and 4:30 p.m. Residents should try to have their refuse/recycling cans removed from the curb by 7 p.m. once pickup has taken place.

- **Should I place garbage in a plastic bag before filling the cart?**
  - Yes, to eliminate odors, spills, rodents and other problems. Do not put loose trash into the carts.

- **What if I have more garbage than will fit in the cart?**
  - If you occasionally have additional bags of garbage, those can be placed on top of the closed lid of your refuse cart. If you repeatedly have additional bags of garbage, a second cart will need to be purchased.

- **What if I have more recycling than will fit in the cart?**
  - Place the extra recyclables in a clear plastic bag and place it near the recycle cart.
  - Bundle cardboard, tie or cut it down and place inside another box that is two feet by two feet or smaller.

- **Can I put yard waste or compost into the garbage cart or recycle cart?**
  - No. There has been NO CHANGE to yard waste collection. Continue to use either paper lawn bags or trash cans marked with Compost or Yard Waste stickers (available at the Building Department at City Hall (23200 Gratiot Ave.)

- **How many trucks will it take to pick up my garbage, recyclables and yard waste?**
  - Up to three: (1) Garbage, (2) Recycling, (3) Yard waste, or compost

- **What if I have a special or bulky pick up?**
  - Items considered special or bulky would be mattresses, stuffed and wooden furniture, televisions, wooden doors with no glass, and appliances (except for refrigerators).
  - Place these special or bulky items next to your regular carts at the curb.

- **Is there an Open Yard day?**
  - Yes. The City hosts one per year and is usually the first Saturday after Mother’s Day. Please check the City of Eastpointe website for exact dates and times.

- **Is there a Household Hazardous Waste pick up day?**
  - No. The city no longer holds a household hazardous waste pick up day.
  - The Macomb County Service Center accepts these materials year round by appointment.
• Can I receive a violation notice?
  o Pursuant to City ordinance, the Department of Public Works can post violation notices on the front door of residences. Violations can be posted immediately and resident/homeowner has 24 hours to correct the problem. If after 24 hours the situation still exists, the DPW can pick up the material and charge the resident/homeowner with related costs.
  o Residents can receive a notice for the following reasons:
    ▪ Refuse out too early or it is the incorrect day
    ▪ Non-collectible refuse or improper containers.
    ▪ Violation of compost collection rules.
    ▪ Brush out, but not in compost containers or not bundled.

DISPOSAL LOCATIONS FOR ITEMS NOT ACCEPTED BY THE CITY:

1. Auto parts, construction debris or excessive household refuse may be taken to:
   Metropolitan Disposal – 6451 E. McNichols, Detroit (Six Mile between VanDyke & Mt. Elliot)
   313-893-3388 or Pinetree Acres - 36600 29 Mile Road, Richmond 586-749-9698.
2. Concrete, bricks, sod and dirt may be taken to: Marsack Sand and Gravel Pit – 20900 14 Mile Road, Roseville, 586-293-4414
3. Clean broken concrete and ceramic tiles: Clancy Concrete - 29950 Little Mack, Roseville
   586-294-2900 – Drop-offs are on Saturday only from 8 a.m. until 12 noon.
4. Asphalt, concrete, brick & block, dirt, brush, leaves, grass and stumps may be taken to:
   UNI-DIG – 21600 Quinn Rd, Clinton Township, MI 586-791-4010

• Where should I put my carts to be emptied?
  o Place all items for pick up on the street side of your curb.
  o Place containers so the automated truck’s robotic arm can reach out to the canister and not touch a vehicle.
  o Do NOT place your carts behind any obstructions, such as cars, trees, posts or in hard to reach areas. And never block a driveway.
When is my Pickup Date?

- **Pick up date** is determined by your address. See map below.
- **Remember**, Place your carts out by 7 a.m. on your collection date, but no earlier than 4 p.m. the previous day.
- **When is my collection day delayed due to holidays?**
  - Pick up is delayed one day, only if the recognized holiday is on or before your scheduled day during that week (Monday through Friday).
  - For example, if New Year’s Day is a Monday, and that is your scheduled day, your new day is Tuesday for that week. In the same example, if your scheduled day is Friday, then your new day is Saturday.

Map found here:
Where should I put my carts?

- **On pick up day** place your carts as shown in graphic below
- **The other days of the week** your cart should be stored on your property _behind or beyond_ the front of the building line of the main structure of your property where they shall not interfere with the healthful enjoyment of adjoining property.

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**Guidelines for Cart Placement**

**YES**

- Place your container as shown below. The automated truck's robotic arm must be able to reach out to the cart and not touch a vehicle.

**Correct**

Correct

Correct

**NO**

- Please DO NOT place your container behind any obstacles, such as cars, trees, posts, or in need to reach areas - and never block a driveway.

Wrong

Wrong

Wrong

Wrong

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**RIZZO ENVIRONMENTAL SERVICES**

**THANK YOU!**

For making your container accessible for the automated collector trucks

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Any questions please call us at 888-U.S.RIZZO
Garbage

What is considered garbage?

- Regular household garbage.
- Building materials. *Must be in small amounts in bags, cans or bundled and tied properly.*
- Small amounts of carpeting, padding and scrap wood. *Must not be longer than four feet and bundled with twine or tape.*
- Windows, plate glass and fluorescent bulbs. *Must be broken and placed in a small secure sealed container and marked “BROKEN GLASS”.*
- Dry latex paint or cooking grease. *Add sand or kitty litter to an adequate container. Once completely dry, place curbside in a box with the container’s lid removed.*
- Appliances that are not listed below in the unacceptable list. *The Freon need not be removed in Eastpointe.*
- Metal posts. *These need to be free of concrete and no longer than four feet bundled securely with heavy-duty binding to a maximum of 18 inches in diameter and/or 60 lbs. in weight.*
- Needles or lancelets. *Put these in a coffee can or plastic milk jug with lid, tape securely in place and then put in trash bag.*

What is not considered garbage?

- Refrigerators
- Concrete, Bricks and Blocks
- Sod or dirt
- Auto parts
- Hazardous waste items – Gasoline, cleaners, waxes, polishes, pesticide, fertilizer, oven cleaner, drain cleaner, rat/ant poison, degreasers, lighter fluid, nail polish remover, solvents, pool chemicals, photography chemicals, unused aerosol products, products containing mercury, fluorescent tubes.
- Motor oil, anti-freeze, automotive batteries, hydraulic fluid and household batteries. *Drop off at the City of Eastpointe Department of Public Works.*
- Oil based paints. *Must be disposed at the Macomb County Service Center.*
- Propane tanks. *Must be disposed at a propane dealer.*
- Tires. *Must be disposed at a tire dealer.*

Note: Items not considered garbage must be picked up an alternative way than standard collection.
Recycling

What is considered recyclable?

- Paper and Plastic Bags
- Cardboard
- Paperboard Magazines & Catalogs
- Junk Mail
- Phone Books
- Newspaper and Office Paper. Bundle if possible.
- Aluminum, Steel & Tin Cans. Rinse food and beverage cans. If possible, remove bottom and flatten.
- Clear and Colored Glass. Unbroken only. Rinse containers and discard lid.
- Kitchen Cookware
- Plastic Jugs and Bottles
- Household Plastics (#1 - #7)
- Paper Food and Beverage Boxes without Liners and Paper Egg cartons
- Corrugated cardboard. Cut down to a maximum of two feet, stacked up to two feet tall and bundled. Place on top of or next to the recycle cart.
- Shredded paper. Place in a grocery bag, tape shut and mark “SHREDDED PAPER”, and place in recycle cart.

What can’t I recycle?

- Paper Milk or Juice Cartons
- Styrofoam Containers or Packing, Aluminum Foil
- Compost Food Waste
- Paint Cans
- Wood Items
- Garden Hoses
- Wax or Foil Box Liners and Wax-coated Boxes
- Frozen juice cans
- Food contaminated paper or board. Example: pizza box.
- Household Cleaners, Chemicals (Dry or Liquid) and Aerosols
- Concrete and Ceramic Items
- Electrical Cords / Batteries
- Flammable Liquids
- Medical Waste / Syringes
- Propane Tanks and Tires
- Motor Oil Containers

Note: Items not considered recyclable must be put in the garbage cart unless otherwise noted.
Yard Waste

What is considered yard waste?

- Grass, leaves, brush and trimmings
- Branches less than 3 inches in diameter. *These should be tied and bundled if not over four feet long with heavy-duty binding to a maximum of 18 inches in diameter and/or 60 lbs. in weight.*

What is not considered acceptable yard waste?

- Yard waste in plastic bags or cardboard boxes
- Stumps
- Landscape timbers that have been pressure treated. *This yard waste should be placed with the regular garbage not over four feet long with heavy-duty binding to a maximum of 18 inches in diameter and/or 60 lbs. in weight.*
- An
The City is divided into 5 areas for pickup Monday through Friday. The garbage contractor takes 6 HOLIDAYS – Memorial Day, July 4th, Labor Day, Thanksgivings, Christmas and New Years Day. Garbage collection will be delayed one day for the rest of the week after each of the above holidays that falls on a weekday. Garbage pickup may be delayed one day due to inclement weather. Your residence can be served by up to 3 separate trucks; 1 - garbage; 2 – Recycling, and 3 Compost (or yard waste). These trucks start at 7:00 a.m. and go until 5:00 p.m. or later.

Special (Bulky) Pickup
Place with your regular garbage. Typical items are mattresses, stuffed & wooden furniture, TVs, carpeting (cut in 4’ lengths and rolled and secured w/ twine or tape); wooden doors w/ no glass, appliances (except for refrigerators which are not picked up).

General Rules
Building materials in small amounts in bags, cans or bundled and tied properly will be picked up.
Small amounts of carpeting, padding & scrap wood can be picked up if it is not longer than 4’ and bundled together w/ twine or tape.
Cardboard must be bundled and tied or cut down and placed inside another cardboard box (2’ x 2’ or smaller)
Window, plate glass and fluorescent bulbs will only be picked up if it is broken and placed in a small secure sealed container and marked ‘BROKEN GLASS’.
Latex paint and cooking grease is to be dried out by adding sand or kitty litter to adequate container. Once completely dried out, place curbside in a box with the container/s lids removed. Oil based paints can be disposed of at Macomb County Service Center (586) 466-7923.
All metal posts need to be free of concrete and no longer than 4 feet bundled securely with heavy-duty binding to a maximum of 18” in diameter and/or 60 lbs in weight.
Concrete, bricks, blocks, sod/dirt, auto parts and hazardous waste items will not be picked up.
The City does not take propane tanks (please take tanks to a propane dealer) or tires (take tires to a tire dealer).
Needles or lancelets are to be put in a coffee can or plastic milk jug with lids taped securely in place then put in trash bags.

Compost: Grass, leaves, yard materials, brush and trimmings, etc.

Miscellaneous items accepted at DPW
Used motor oil, anti-freeze, automotive batteries, hydraulic fluid, and household batteries can be dropped off at the Public Works Building 17800 Ten Mile between 7:00 a.m. and 3:30 p.m. Monday – Friday.